

Annual
Report
2020



KEEPING
HOPE ALIVE

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This Annual Report is a testimony to those we serve and to your generosity.

Thank you - donors, partners, staff and volunteers - for your commitment to leaving no one behind. Together, we are accompanying our vulnerable sisters and brothers towards a future of shared humanity and dignity.

PUBLISHER

Thomas H. Smolich SJ

EDITORIAL TEAM

Elisa Barrios, Martina Bezzini, Valeria Di Francescantonio, Brette A. Jackson, Madelaine Kuns, Francesca Segala.

DESIGNER

Mela | Immaginario Creativo

COVER PHOTO

Children attend informal education activities at the Refugee Community Centre in Addis Ababa, Ethiopia.

BACK PHOTO

A JRS kindergartener in Sharya, northern Iraq.

PHOTO CREDITS

Jesuit Refugee Service (JRS)

INTERNATIONAL DIRECTOR'S MESSAGE

THANK YOU FOR HELPING JRS BE THE HANDS OF GOD AT WORK IN THIS CHALLENGING YEAR

Dear friends of JRS,

Greetings and blessings to you from Rome, and thank you for your support of our mission.

When 2020 began, I thought the 40th anniversary of JRS's founding by Pedro Arrupe SJ would be our focus for the year. COVID-19 thought otherwise. Thanks to your generous support and the commitment of our staff, we were able to stay present and keep walking with those we serve through a year of undreamed-of challenges.

In 2020, JRS served over 1 million people in 57 countries around the world in the midst of a global pandemic. **This would not have been possible without you.**

COVID-19 tested us, over and over again. With strengthened programming and partnerships, advanced global IT and financial systems, and a vital staff well-being programme we were able to adjust our global and local efforts to ensure that the most vulnerable were not left behind. Your belief in our mission and your investments in our work provided this solid foundation capable of exemplary service in an unimaginable year. Thank you.

As we marked JRS's 40th anniversary on 14 November 2020, we paid tribute to years of service carried out through the generous commitment of Jesuits and many partners-in-mission: sisters, other vowed religious, diocesan priests, benefactors, staff, volunteers, and especially the refugees themselves whom we have been privileged to accompany. Your continued support makes JRS a clear example of God's love for those most in need.

JRS has grown in ways that Fr Arrupe never imagined. In 1980 he could not have predicted the dramatic evolution of the short-term problem he sought to relieve. In 2021 there is no denying that global forced displacement is a long-term challenge. Fr Arrupe's vision and JRS's mission are more relevant than ever, as Superior General Arturo Sosa SJ stated during our 40th anniversary mass.

"We are called to give an audacious response to the unexpected crises of the present moment without diminishing our engagement with human tragedies that go beyond the present moment, tragedies like the migration of persons forced to leave their homelands because of poverty, violence, or lack of a future for their families."

We are deeply grateful for Fr Sosa's generous gift of €1,000,000 toward JRS's ongoing and future operations. It is a testimony of the Society's commitment to forcibly displaced people around the world and JRS's key role in that mission to include those most in need.

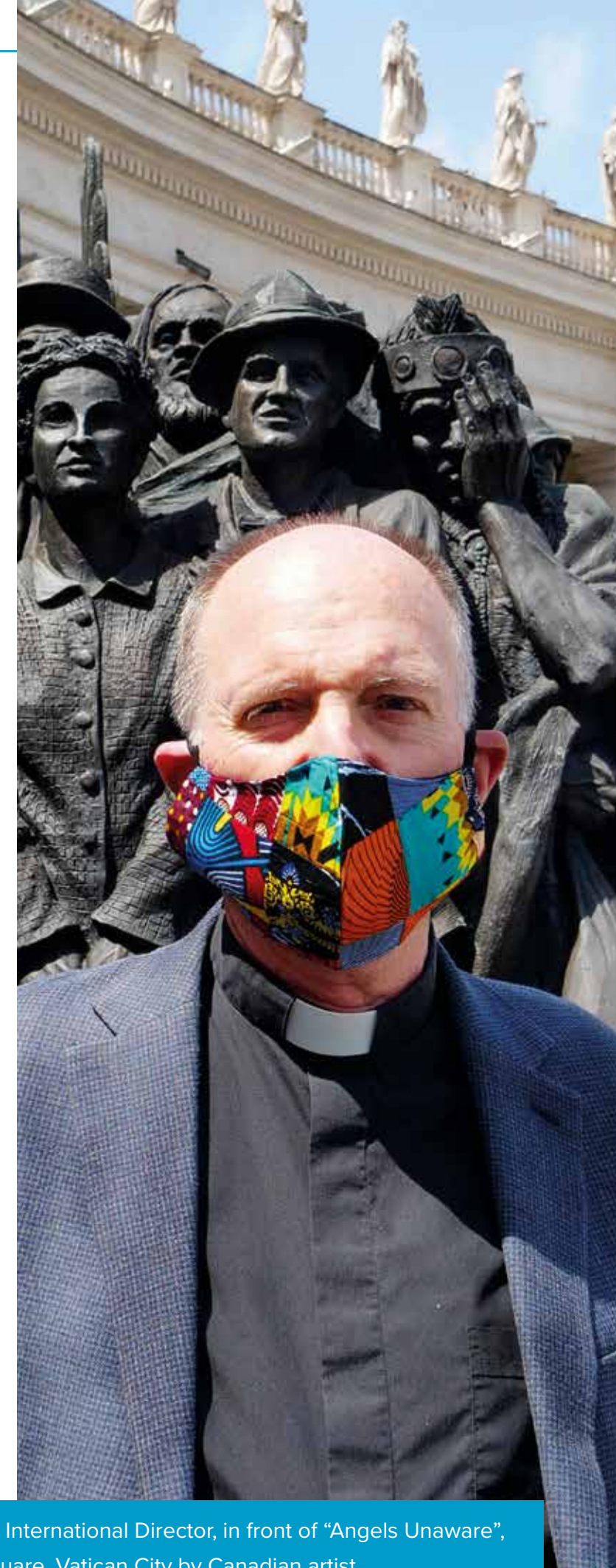
Pope Francis echoed this dedication in his letter commemorating our 40th anniversary: *"Yours is the vital task of extending the hand of friendship to those who are lonely, separated from their families, or even abandoned, accompanying them and giving them a voice."*

Thank you for helping JRS be the hands of God at work in this challenging year. The pandemic has reminded us that we are all part of one global community. By helping us walk with the most vulnerable, you help JRS to build a more compassionate world for the post-COVID reality to come.

Blessings of good health and deep hope.



Rev. Thomas H. Smolich SJ
JRS International Director



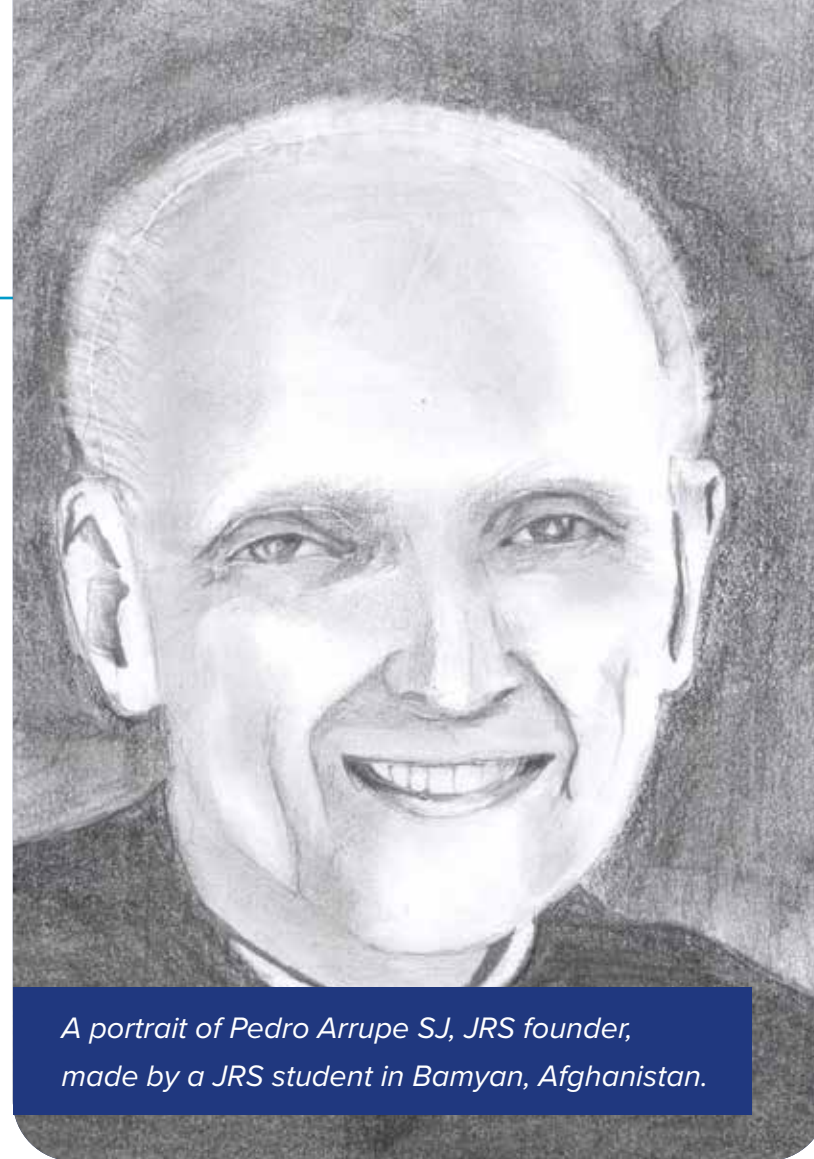
Thomas H. Smolich SJ, JRS International Director, in front of "Angels Unaware", a sculpture in St. Peter's Square, Vatican City by Canadian artist Timothy P. Schmalz dedicated to the world's migrants and refugees.

THE LEGACY OF FR ARRUPÉ'S VISION:

“WE CANNOT RESPOND TO TODAY’S PROBLEMS WITH YESTERDAY’S SOLUTIONS.”

On 14 November 1980, then Superior General Pedro Arrupe SJ sent a letter to all Jesuits in the world announcing the founding of the Jesuit Refugee Service (JRS). In retrospect, the letter was JRS’s first “Strategic Framework.” Fr Arrupe described a context of millions of refugees at risk, a need for service that is human, pedagogical, and spiritual, and the collaboration of Jesuits, other religious congregations, and lay people required during a humanitarian crisis.

Fr Arrupe asked himself and the Society of Jesus one question: what would St. Ignatius do in this situation? His answer was simple: “We cannot respond to today’s problems with yesterday’s solutions.”



A portrait of Pedro Arrupe SJ, JRS founder, made by a JRS student in Bamyan, Afghanistan.

Forty years later, his vision is as relevant as ever. Inspired by Fr Arrupe, our revised strategic framework focuses on programme priorities that build hope in today’s world: education and livelihoods, reconciliation, mental health and psychosocial support, and advocacy. These priorities require a commitment to organizational strengthening, built on a foundation of staff well-being, knowledge management, mission-focused action, and partnership development. This work has led us to be more faithful to our mission and to respond more creatively and effectively to those we accompany and serve.

COVID-19 is further proof that today’s problems cannot be resolved with yesterday’s



solutions. The creativity and person-centeredness that Fr Arrupe required of JRS inspired the framework described above. It enabled us to respond to the unprecedented challenges of 2020.

Thanks to your solidarity, we did not close our doors: our reconciliation work, psychosocial support, education and livelihoods training, and advocacy activities continued in the midst of a global pandemic. Your compassion and generosity – as benefactors, partners, and Jesuit community at large—allowed us to find innovative ways to accompany, serve, and advocate on behalf of forcibly displaced people around the globe.

Since 1980, we have sought to be God’s hands in the world, on a mission to accompany our forcibly displaced sisters and brothers. Each day of JRS’s history, present, and future is dedicated to them. Thank you for offering your supporting hands along the way.



The JRS family came together for an online event to mark JRS’s 40th anniversary on 14 November 2020.

“

This profoundly Christian and Ignatian desire to care for the well-being of all who find themselves in utter desperation has inspired and guided the work of JRS for the past forty years, from its beginnings with the Vietnamese boat people in the early 1980s, to the present day when the coronavirus pandemic has made it clear that the entire human family is on the same boat.

From Pope Francis’s letter to JRS commemorating our 40th anniversary on 14 November 2020.



Dissemination of COVID-19 information with tips on how to stay safe and healthy in Herat province, Afghanistan.

COVID-19 RESPONSE:

FINDING NEW WAYS TO SERVE OUR REFUGEE SISTERS AND BROTHERS

Already fleeing from war, violence, and emergency situations, the almost 80 million forcibly displaced people in the world were likely to be the hardest hit by the pandemic.

Physical distancing was especially hard for the many refugees living in overcrowded conditions. Limited access to healthcare, sanitation, and other essential services increased their risks of contagion. As the global community worked together to find solutions, forcibly displaced people were at risk of being left behind.

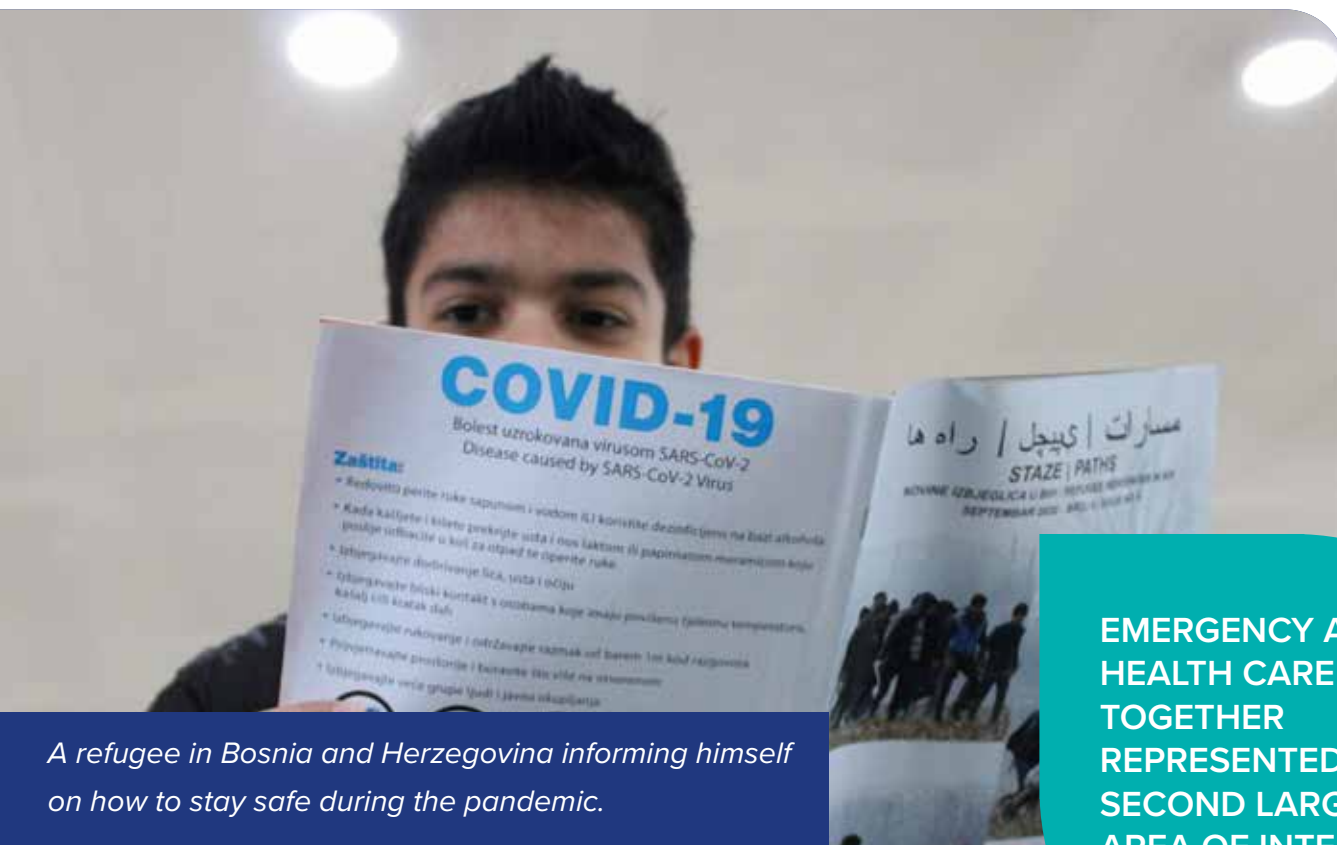
In the most challenging situations, we have an even greater opportunity to serve. By putting your compassion in action, you enabled us to respond and adapt to the needs of the most vulnerable.



Distribution of hand-wash stations and bar soap to prevent the spread of COVID-19 in refugee camps in northwestern Tanzania.

You helped us distribute food, emergency supplies, hygiene kits and personal protection equipment (PPE), and install handwashing stations in camps with insufficient sanitation. Thanks to you we continued to offer psychosocial support, reconciliation projects, and transitioned our education and livelihoods programmes to distance learning.

JRS staff, partners, people served, and donors also collaborated to share best practices to continue efficiently assisting refugees and other forcibly displaced people globally. A JRS's "Cross-Functional COVID-19 Response Team" (CCRT) was established to coordinate and ensure the safety of the people we serve and of the staff members who accompany them.



A refugee in Bosnia and Herzegovina informing himself on how to stay safe during the pandemic.

EMERGENCY AND HEALTH CARE TOGETHER REPRESENTED OUR SECOND LARGEST AREA OF INTERVENTION IN 2020.

STAFF WELL-BEING: PROVIDING STAFF CARE AND COMPANIONSHIP

"Initially I did not think this programme would be relevant to me. I assumed it would be for people who are far from home or struggle with their mental health. I changed my mind. The benefits of the counselling sessions were tremendous. I

had a safe space to share what I cannot usually share with others. Thank you for making this programme accessible, even for a doubtful staff member like me." JRS staff member in Asia Pacific.



Delivery of humanitarian aid to vulnerable indigenous families in Cúcuta, Colombia during the lockdown.

Your support allowed us to promote the psychosocial health of our global staff even in the midst of a pandemic. Through the JRS's Employee Resilience Programme (ERP), our staff could cope with stress, feelings of isolation, anxiety and depression, and the inability to move. ERP was initiated in 2019 in collaboration with KonTerra—a consulting group that works with organisations in high

stress environments, to develop and align staff care policy and practice. Thank you for supporting the well-being of our staff and for allowing us to rollout the programme worldwide in 2021.

ACCOMPANYING FORCIBLY DISPLACED PEOPLE AROUND THE WORLD

JRS REGIONAL OFFICES

JRS ASIA PACIFIC

Louie Bacomo
Bangkok, Thailand

JRS EASTERN AFRICA

André Atsu Agbogan
Nairobi, Kenya

JRS EUROPE

José Ignacio García
Brussels, Belgium

JRS LATIN AMERICA AND THE CARIBBEAN

Oscar Javier Calderón Barragán
Bogotá, Colombia

JRS SOUTH ASIA

Antony Samy Stephenraj SJ
New Delhi, India

JRS MIDDLE EAST AND NORTH AFRICA

Daniel Corrou SJ
Beirut, Lebanon

JRS NORTH AMERICA

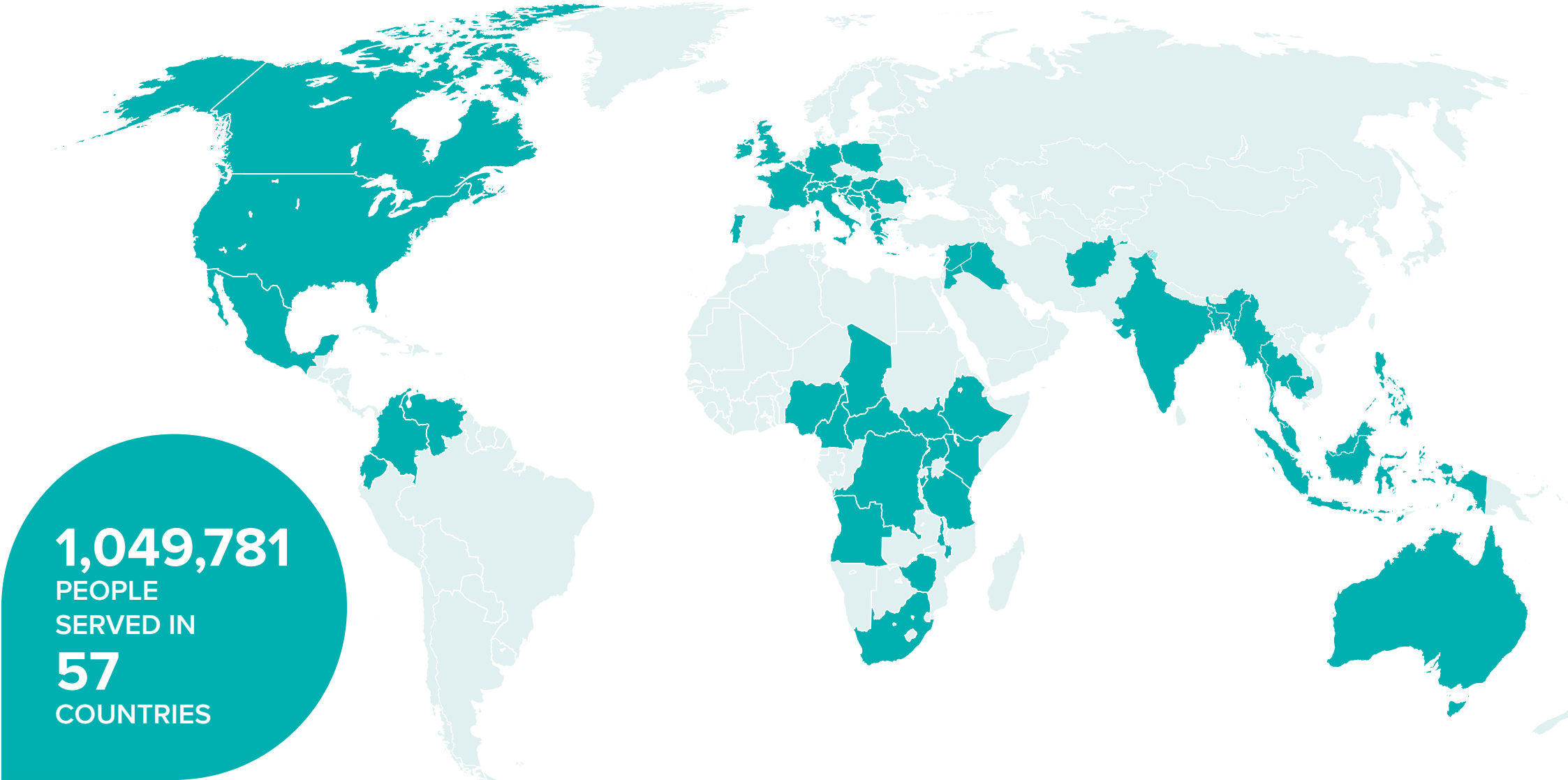
Joan Rosenhauer
Washington DC, USA

JRS SOUTHERN AFRICA

Tim Smith
Johannesburg, South Africa

JRS WEST AFRICA AND GREAT LAKES

Eric Goeh-Akue SJ
Yaoundé, Cameroon



- Afghanistan
- Angola
- Australia
- Austria
- Bangladesh
- Belgium
- Bosnia and Herzegovina
- Burundi
- Cambodia
- Cameroon
- Canada
- Central African Republic
- Chad
- Colombia
- Croatia
- Democratic Republic of the Congo
- Ecuador
- Ethiopia
- France
- Germany
- Greece
- Hungary
- India
- Indonesia
- Iraq
- Ireland
- Italy
- Jordan
- Kenya
- Kosovo
- Lebanon
- Luxembourg
- Macedonia
- Malaysia
- Malawi
- Malta
- Mexico
- Myanmar
- Nigeria
- Philippines
- Poland
- Portugal
- Romania
- Serbia
- Singapore
- Slovenia
- South Africa
- South Sudan
- Switzerland
- Syria
- Tanzania
- Thailand
- Uganda
- United Kingdom
- United States
- Venezuela
- Zimbabwe



Adam Abdoulaye Mahamat, JRS staff member in Goz-Beida, Chad.

YOUR IMPACT:

YOU HELPED KEEP HOPE ALIVE WITH LIFE-CHANGING SERVICES

The future of refugees remains in powerful hands: YOURS!

Thanks to your hard work and generosity, 2020 was our most impactful year yet. Despite the added challenges of COVID-19, with your support, we were able to aid in the rebuilding of more lives of the forcibly displaced than ever before.

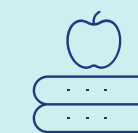
Since 1980, JRS has impacted the lives of millions of people forced to flee their homes. However, 2020 saw yet another record in forced displacement. With 80 million forcibly displaced people around the world, JRS's mission is needed now more than ever.

Your support provided 1,049,781 people in 57 countries with life-changing services.

We are glad to report that 54% of the people we served were women and girls. In 2020, education was our primary category of intervention and comprised 32% of our total impact. 49% of JRS's impact took place in African countries. Our emergency response services during the pandemic equated to 21% of our work, and 61% of all emergency aid was directed towards women and girls.

This 2020 Annual Report arrives well over one year since the global COVID-19 crisis changed our world. You allowed JRS to adjust to the new normal on the field and around our home offices. Thanks to you, we were able to keep hope alive.

PEOPLE SERVED BY PROGRAMME*



Education
333,272



Emergency Assistance
249,025



Livelihoods
112,062



Mental Health & Psychosocial support
108,399



Protection
86,263



Health Care
73,907



Reconciliation
40,003

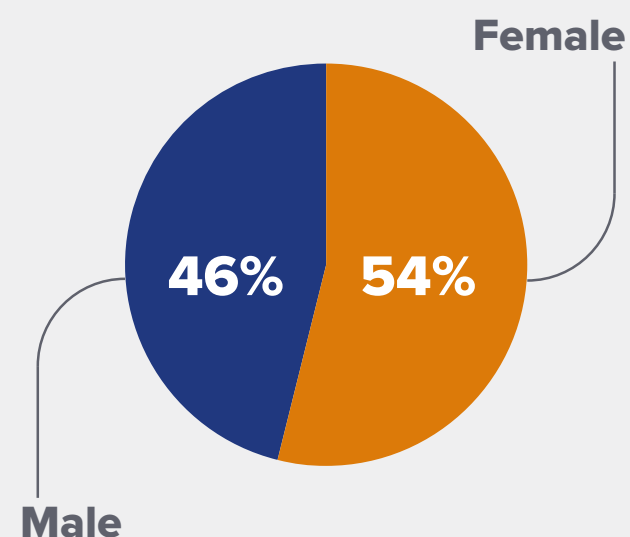


Advocacy
29,262



Pastoral Care
17,588

PEOPLE SERVED BY GENDER*

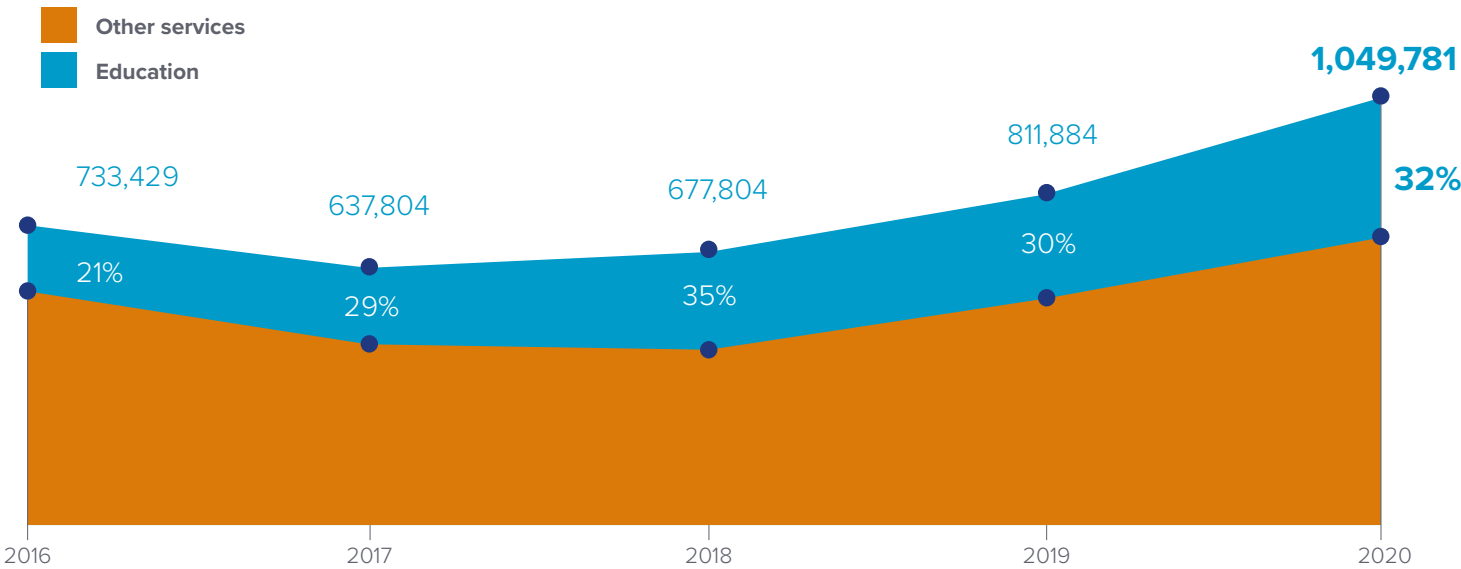


*Actual numbers from 54 countries, estimates from three countries.

**TOTAL
PEOPLE
SERVED**

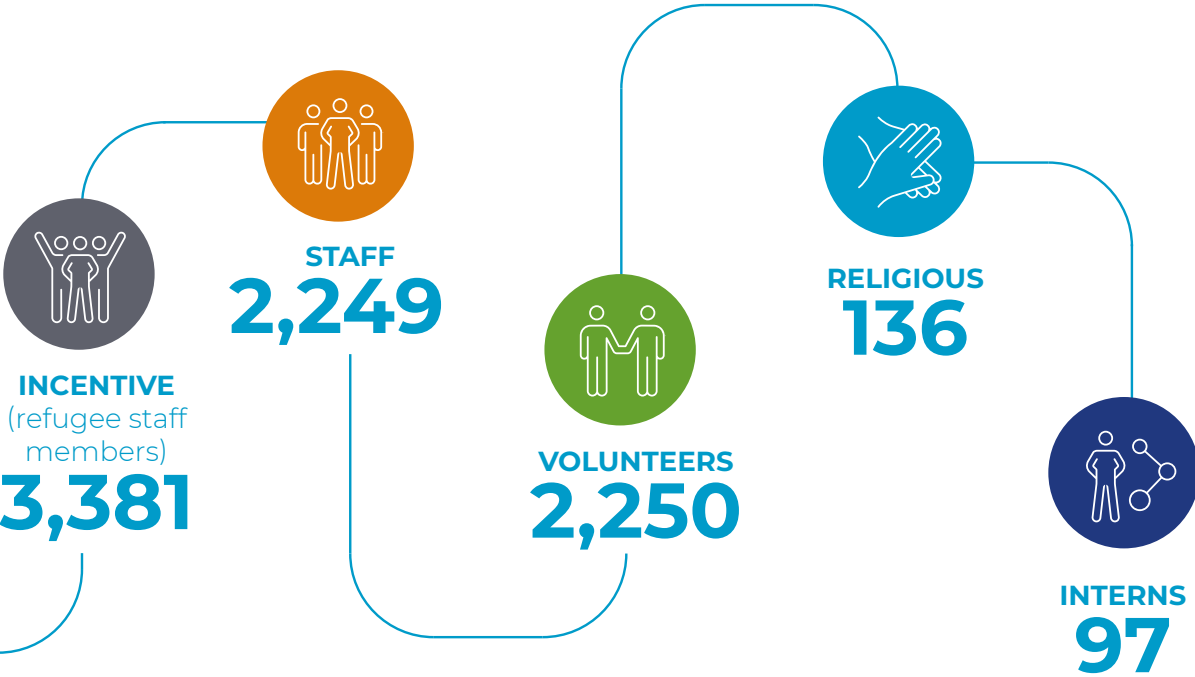
1,049,781

THE IMPACT OF EDUCATION SERVICES OVER THE LAST 5 YEARS



You enabled our staff to accompany those at the margins during unprecedented challenges.

JRS STAFF*



*Data used are from 2019. We do our staff survey biannually.

EDUCATION & LIVELIHOODS:

YOU HELPED PROVIDE CONTINUOUS EDUCATIONAL AND VOCATIONAL OPPORTUNITIES

As lockdowns went into effect, schools closed and refugee children were suddenly cut off from their daily learning environment, losing the chance to learn in person, socialise, and play with their friends. School-based meal programmes were suspended, and computer labs were closed. Education is integral to the Jesuit tradition, and your support allowed JRS to find innovative ways to connect with our students. You helped us launch 75 projects in 24 countries to ensure that refugee children continued their courses virtually.

We developed remote learning programmes using community radio, WhatsApp, and small-group home-based instruction. Many students received laptops, mobile devices, and mobile data. Moving classes online allowed numerous students in our global Pathfinder Programme to continue their journeys toward higher education and self-reliance.

Thank you for helping us adapt our livelihoods projects to ensure that the people we serve could adjust their income-generating

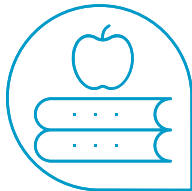


Students and teachers practising social distancing and wearing masks when schools reopened in Camp 1, Mae Hong Son, Thailand.

activities to respond to the new market demands and thrive, amidst the impacts of COVID-19. In existing tailoring courses in countries including Ethiopia, South Africa, Italy, and India, we trained students in socially distanced workshops to make masks. In Myanmar, JRS provided mixer machines to two local partners that allowed them to make affordable soap and hand sanitiser, which had become limited and expensive. This also made basic essentials more affordable and accessible to the local communities.

**70%
OF JRS
STUDENTS IN
ETHIOPIA ARE
WOMEN AND
GIRLS.**

We also offered remote entrepreneurial mentoring and training sessions to help refugees promote products and services through digital channels. In Kenya, JRS's Mikono Craft Shop developed online marketing and sales providing refugee suppliers access to key European and United States markets through an external e-commerce site. In Latin America, JRS established partnerships with cooperatives to encourage access to financial support to refugee entrepreneurs, mainly to women who represent 80 per cent of all heads of families we serve.



**THANK YOU FOR GIVING
AMISI THE OPPORTUNITY
TO DISCOVER HIS
CREATIVE SKILLS AND
RESOURCEFULNESS**

Attending a JRS training in fashion and design in Kampala, Uganda allowed Amisi to become self-reliant. He learned to create kitenge motifs, colourful fabric used for garments, and went on to sell his creations in a shop that he co-owned in one of the city's busy shopping malls. When all but essential services closed because of the pandemic, he quickly redesigned his business model thanks to the skills he acquired in the course. He started producing and selling colourful face masks, which earned him enough income to get through the lockdown. Your support helps refugees gain independence.



We adapted our electrical and wiring training for students to keep learning while maintaining social distancing in Herat, Afghanistan.



Amisi with his collection of masks that he sold during the lockdown in Uganda.



Daud Anita and the business she was able to create with support from JRS business training programme.

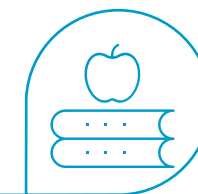
“The skills from the training have really helped me. I wish JRS could do this more often, because learning skills can really help someone overcome many challenges,” says Daud Anita, a refugee mother of two who started a business specializing in West African cuisine in the Dagoretti area of Nairobi, Kenya. Like many businesses, the pandemic cut off her supplies, sales decreased, and her capital eroded. After partial reopening of the economy, she participated in a JRS business training programme where she was able to improve her financial management skills and her business is now growing. Your support helps refugees to succeed.

GENDER RESPONSIVE EDUCATION

Creating learning opportunities for girls

Restrictions caused by the COVID-19 pandemic further threatened forcibly displaced girls’ access to education and protection. The United Nations Office of the High Commissioner for Refugees (UNHCR) estimated that 50 per cent of refugee girls in secondary school might not return to the classroom when their schools reopen post-COVID. Reports of gender-based violence, including domestic violence, forced marriages, child labour and adolescent pregnancies have become widespread.

JRS knows that education can be a life-saving intervention for refugee girls. Together with our partners and donors, we supplied radios, smartphones, laptops and data bundles to ensure that girls could follow their courses via radio, WhatsApp, social media, and online platforms.



**THANKS TO YOU,
TODAY DUAD ANITA
IS A SUCCESSFUL
BUSINESSWOMAN**

**YOUR SUPPORT
OF YOUNG WOMEN LIKE
DIVINE HELPS GIRLS
DETERMINE THEIR
FUTURES**

“I want girls to take up the challenge and forge ahead despite obstacles,” says Divine Yusuf, who wants to encourage her fellow refugee girls to pursue an education. Growing up in Dzaleka refugee camp in Malawi, nothing stopped her from achieving her academic goals. Thanks to her determination and donor support, she received a scholarship from Naweza, a JRS initiative that provides refugee girls access to education. She is now studying to become a nurse. When schools shut down due to COVID, Naweza provided Divine with a laptop and internet bundles to follow her university courses online. Divine’s story testifies that education gives refugee girls the power to determine their own future and contribute positively to their communities.



Divine Yusuf, a second-year nursing student at Mzuzu University in Malawi and a Naweza scholarship recipient.

“The pandemic worsened tensions that were already there,” says Didel Casmir, Reconciliation Coordinator for JRS Nigeria. When the government declared the lockdown and asked people to stay away from their farms or even the market, communities began fighting with each other over work and basic needs. Local leaders were left to deal with these tensions on their own. Thanks to the JRS reconciliation training they had attended, the leaders were able to improve their skills in dialogue, conflict resolution, conflict management, and peacebuilding, which has restored peaceful coexistence within communities.

RECONCILIATION:

YOU HELPED REBUILD RIGHT RELATIONSHIPS DURING THE PANDEMIC

Your contribution to JRS allowed us to monitor refugee camps for tension and possible violence, especially toward the vulnerable and marginalised, raise awareness of preventing the spread of the virus, and discourage the stigma associated with transmission. This was possible thanks to the relationships we developed over time with our community partners.

In Ethiopia, Uganda, and Nigeria, women, youth, and religious community groups, who attended the JRS's reconciliation training

40%
OF THE ROUGHLY
40,000 PEOPLE
SERVED THROUGH
JRS RECONCILIATION
SERVICES ARE IN
AFGHANISTAN.

workshops before the pandemic, worked with us to resolve social tensions. In Dollo Ado, southern Ethiopia, women and youth associations assisted us in two refugee camps to resolve cases of domestic conflict. In Mai-Aini, northern Ethiopia, we installed megaphones in camps to share COVID-19 updates, messages from community and religious leaders, and music and poems to boost morale.

In Adjumani, northern Uganda, JRS organised broadcast sessions with a local radio station that allowed

our partners to discuss reconciliation in a time of COVID. Religious leaders from various denominations were invited to engage in conversation. Their unity was a symbol of peace that helped mitigate existing conflicts.

Reconciliation trainings were integrated with other JRS projects, such as entrepreneurship and livelihoods initiatives for young people in Nigeria. In the camps there, JRS's reconciliation and psychosocial support colleagues made frequent visits to quarantine areas to assist and defend members of ethnic minority groups, and women who suffered domestic violence during the lockdown.



Leaders from host and refugee communities in northeast Nigeria join the JRS reconciliation training.



**THANK YOU FOR
PROMOTING PEACE
AND UNITY AMIDST
INCREASING TENSIONS**



MENTAL HEALTH & PSYCHOSOCIAL SUPPORT:

YOU HELPED OFFER CARE AND HEALING IN TIMES OF LOCKDOWN

Covid-19 increased the levels of fear, concern, stress, and other psychosocial problems in the communities in which JRS operates. Imagine being a refugee: far from home; separated from loved ones; living in conditions where there is poor sanitation, overcrowding, and limited access to healthcare.

Lockdowns and the need for social distancing put a strain on those who relied on JRS's Mental Health and Psychosocial Support (MHPSS) assistance prior to COVID-19, and made it increasingly difficult for those who developed a need for this service during the pandemic.

OF THE ROUGHLY 19,000 PEOPLE SERVED WITH PSYCHOSOCIAL SUPPORT SERVICES IN ECUADOR, 69% ARE WOMEN.

Thank you for reaching out to JRS to help us create innovative ways to respond to the needs of the most vulnerable. Where social distancing and isolation prevented face-to-face counselling, we transitioned to remote psychosocial support sessions and disseminated information via radio.

In Latin America, we started WhatsApp channels for participants of group counseling, and survivors of Gender-Based Violence (GBV) were given phone credits to ensure they had access to counsellors when needed. In several countries in Africa, we developed and broadcasted programmes that provided information on COVID-19, how to cope with the fear and stress of the pandemic,

and messaging against COVID-19-related discrimination and stigmatisation.

We followed preventive measures during the rare instances that direct contact was necessary and permitted. With your support, we were able to provide mental health care using Personal Protective Equipment (PPE) while practising social distancing in Iraq. Those in need in South Sudan could go to a dedicated space in the JRS compound to continue their therapy sessions through Skype.



Yusra and Iman, JRS social worker, talking together during a home visit at Yusra's house in Bourj Hammoud after the Beirut blast.

"After the explosion, Ahmad was the most traumatised of my children. He was so afraid and worried all the time," recounts Yusra, a 35-year-old mother of three who fled Syria with her family and sought refuge in Beirut, Lebanon.

On August 4, an explosion at the port of Beirut killed more than 200 people, wounded thousands, and left hundreds of thousands homeless.

Shocked but fortunately unharmed, Yusra had to carefully navigate shattered glass and debris in the street to return to her home, where she found her family intact but shaken. *Sahar, 14, was with her younger brother *Ahmad, 10, and her father when the blast rocked the city. "I was sitting with Ahmad and we felt the earth shake. I rushed to tell my dad when the explosion occurred. We fell to the floor and Ahmad started screaming," says Sahar. *Ismail, 13, was working at a local grocery shop. "I was standing outside the shop and saw black smoke, so I rushed inside and saw shattered glass everywhere. We closed the shop and I hurried home terrified," recalls Ismail.

Yusra's children experienced nightmares and lived in constant fear. She brought them to JRS's Frans van der Lugt social centre in the Bourj Hammoud neighbourhood, where we provide psychosocial support to refugees in the community—many who are traumatised by war and conflict from which they fled. They participated in counselling sessions with a youth club social worker who helped them process their trauma and manage their anxiety. Yusra herself attended psychosocial support group sessions at the centre to help her overcome her own anxiety upon arriving in Lebanon.

Thank you for helping Yusra and her family cope with a devastating event.

**The children's names have been changed to maintain confidentiality*

YOUR GENEROUS RESPONSE TO THE EXPLOSION IN BEIRUT ALLOWED YUSRA AND HER FAMILY OVERCOME TRAUMA



ADVOCACY:

YOU HELPED ENSURE
THE MOST VULNERABLE WERE
NOT LEFT BEHIND

“

We have realised that we are on the same boat, all of us fragile and disoriented, but at the same time important and needed, all of us called to row together, each of us in need of comforting the other.

**Pope Francis,
27 March 2020**

**OVER 120,000
PEOPLE REACHED
THROUGH
AWARENESS-
RAISING ACTIVITIES
GLOBALLY.**

Alone in a darkened St. Peter's Square on March 27, Pope Francis called upon the world to recognise our shared vulnerabilities, and to respond to the COVID-19 crisis by “rowing together” towards a more just solidarity. You responded to this call, enabling JRS to continue to advocate on behalf of forcibly displaced people throughout the world.

We called on policymakers to ensure that all public health measures included the displaced within their borders, that the right to asylum be guaranteed, and that detention and deportation not be employed under the pretext of public health measures.

The pandemic did not stop us from continuing to work alongside our partners, so that together we promoted the rights of our refugee sisters and brothers. Our work with the Holy See continued to address the unique vulnerabilities of the



Ms Sarojini with her three daughters who are now registered as refugees.

“I heave a sigh of relief as my five-year-long ordeal has come to an end thanks to JRS's intervention,” says Ms Sarojini, a 36-year-old Sri Lankan single mother. She and her three daughters were finally registered as refugees in India following repeated applications. They now have shelter, monthly financial support, and availability of subsidised rice.

more than 50 million Internally Displaced Persons (IDPs) globally. We also began serving on a task force to strengthen and expand United Nations High Commissioner for Refugees (UNHCR) partnerships with Faith Based Organizations (FBOs), as the pandemic highlighted more than ever the value of FBOs who stay and deliver when emergencies arise.

Thank you for supporting our mission as we enhanced our advocacy efforts worldwide. In 2020, JRS's International Office provided online advocacy workshops to 29 countries and three regional offices. The trainings offered JRS advocacy planning tools and support in designing local advocacy plans that are aligned with JRS priorities, international legal frameworks, and humanitarian standards.

Other highlights from JRS's many regional advocacy initiatives included: JRS reporting on the regional context of displacement in Latin America; focusing attention on the Ezidi (Yazidi) minority in the Middle East; collaborating with other NGOs in South Asia in support of Rohingya refugees; and engaging with newly elected USA leadership on JRS priorities.

**YOUR COMMITMENT
ALLOWED MS SAROJINI'S
FAMILY TO OBTAIN
THE SECURITY EVERY
HUMAN DESERVES**

FINANCIAL SUMMARY



TOTAL INCOME:

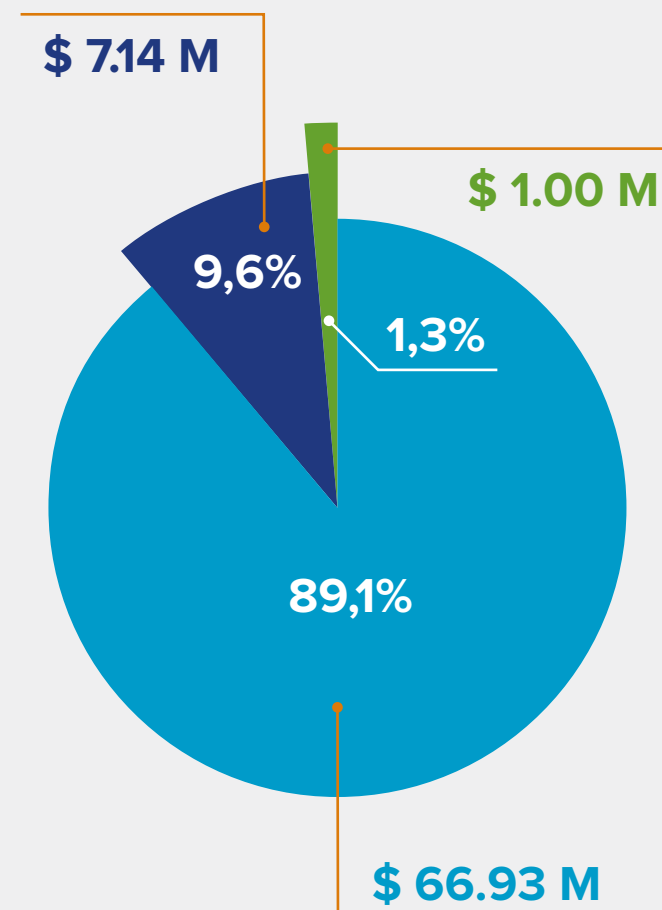
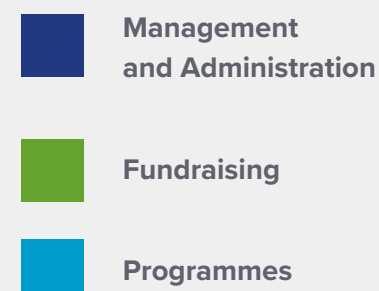
\$ 82.45 M

TOTAL EXPENSES:

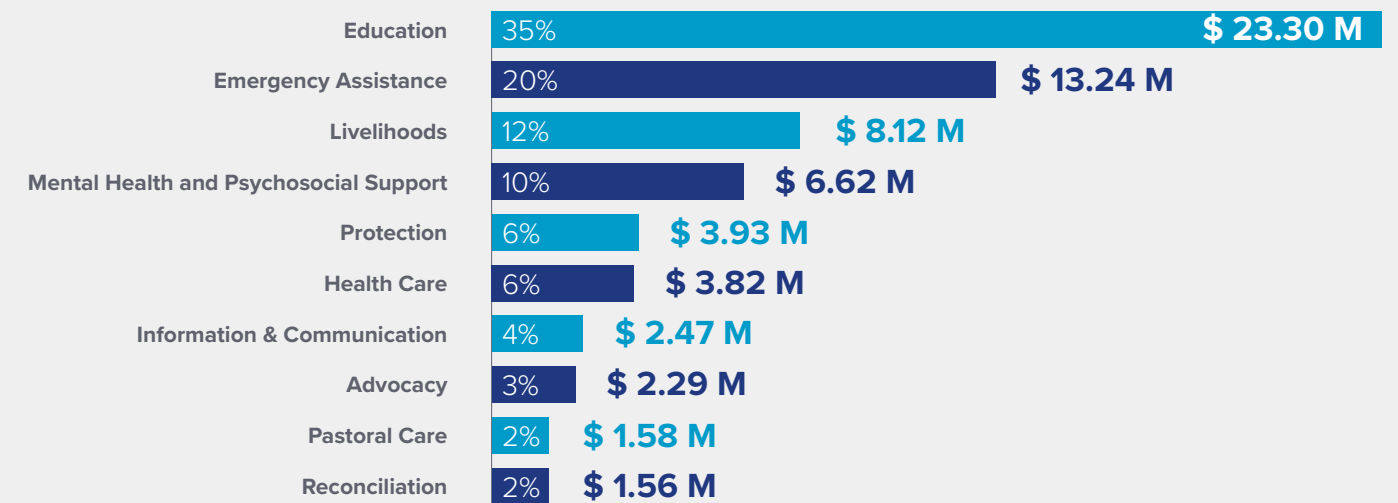
\$ 75.07 M

The difference between income and expense is primarily income received in 2020 for services that will be provided in 2021.

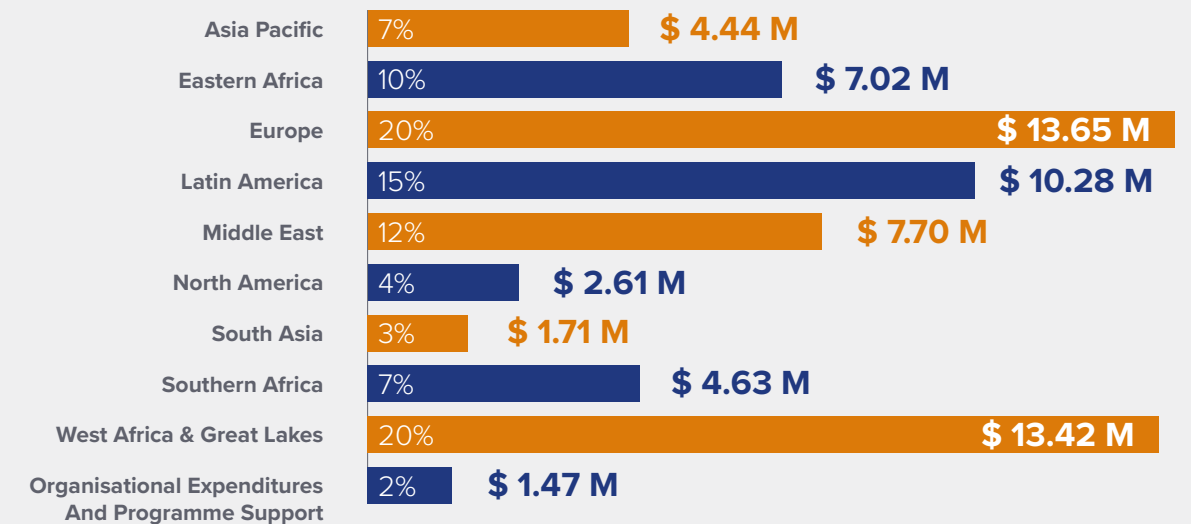
Global Expenses:



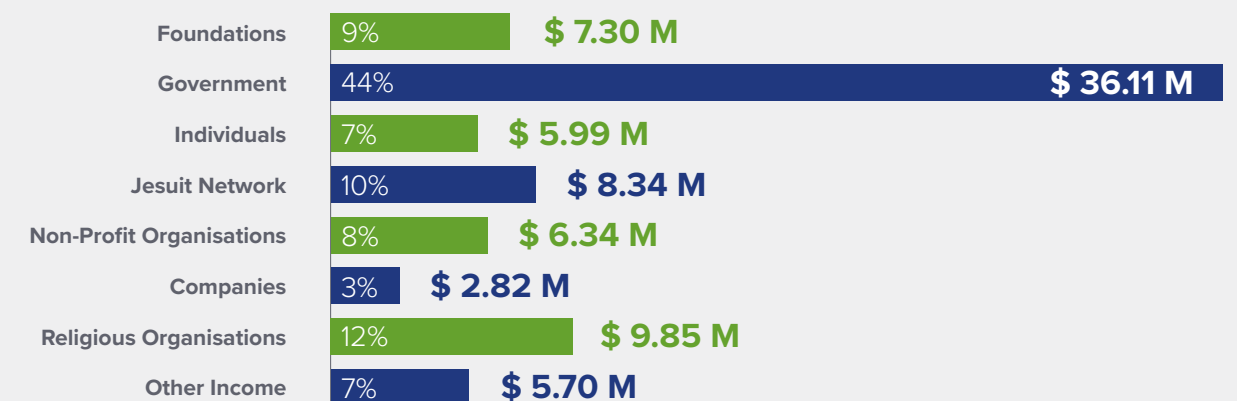
Expenses by programme:



Expenses by JRS Regions:



Source of income:



“

I feel inspired to support JRS because of the many challenges caused by the pandemic that refugees have had to contend with in 2020, when they are already navigating so many others. JRS's role in supporting refugees touches an emotional chord, because the support comes in a way that aids in an emergency whilst also maintaining and encouraging self-respect and dignity.

Frank Wong,
long-time supporter
and JRS Ambassador

TAKE ACTION

Since 1980, JRS has provided life-changing services to millions of refugees around the world. During the pandemic, we were able to adjust our programmes with the support of people and partners committed to giving forcibly displaced people new opportunities to change the course of their lives. Your compassionate support for the most vulnerable members of our global family made possible the impacts you read in this report, and it's only the beginning of what we can accomplish together.

Together we have the power to help refugees heal, learn, and determine their own futures.

Together we can be a force to keep our sisters and brothers' hopes alive.

Thank you for continuing to put your love into action.



A young girl happily receives her materials for her kindergarten class by a JRS teacher in Sharya, Iraq.

“

As a congregation, we feel a strong connection with the philosophy of the Jesuit Refugee Service. We also appreciate their attention to the accompaniment and formation of refugees, so that they may have the tools to adjust to new realities. These are essential aspects of the Ignatian apostolic spirit that we share, along with the desire to profess that 'there are no borders to love' and to offer a 'service of hope,' especially in situations of greater poverty and abandonment.

Sr Maria Pidello, General Councillor of the Sœurs Auxiliatrices des Ames du Purgatoire Religious Congregation

DONATE VIA BANK TRANSFER

Bank Name: Banca Popolare di Sondrio

Account Name: JRS

Donations in EUR:

IBAN IT 86 Y 05696 03212 0000 03410 X05

SWIFT Code POSOIT22

Donations in USD:

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SWIFT Code POSOIT22

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NEED TO KNOW MORE
ABOUT HOW TO
SUPPORT OUR MISSION
OR PARTNERING
WITH JRS?

Please contact: Madelaine Kuns,
JRS International Director of
Communications and Fundraising
madelaine.kuns@jrs.net - +39 06 6986 8616



THANK YOU!



SCAN THE QR CODE TO DONATE.



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International Office | Borgo Santo Spirito 4 | 00193 Rome, Italy

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